

TachoWeb 6 Our guide to get you started with TachoWeb





DAKO TachoWeb 6

Our guide to get you started with TachoWeb

New to TachoWeb? Looking for an uncomplicated way to digitally manage your fleet? In this guide, we've summarised everything you need to know to get started. In just a few steps you will have a fully functioning system that will ease much of the burden of your day-to-day operations.

 Registration	3
3 Steps to set up your intelligent fleet management system	3
 Login	4
 Welcome to TachoWeb	5
Importing your fleet data	5
Importing existing datasets	5
Manually entering data	7
 Your TachoWeb dashboard	9
Dashboard overview	9
General features	10
Customising your dashboard	11
 Other important features	12
How do I monitor my schedules?	12
How do I evaluate infringements?	13
 Support and Contact	14
Support notes	14
Contact information	15

Registration

3 Steps to set up your intelligent fleet management system

In order to use the TachoWeb web-based platform, you will need to register your company with us. The data you provide will be used to access the platform and prepare your contract documents. You will also receive your company account with an account name, which you will use to log in later.

The following information should be prepared in advance:

- > Company address information
- > Your contact information (to activate the account)
- > VAT no. / tax (account) no.

- > Banking information (IBAN, BIC, financial institution)

Getting started:

- 1. Search www.tachoweb.eu in your browser and click Register account.
- 2. Fill out the registration form and send it.

Registration for TachoWeb		×
Welcome to DAKO- TachoWeb		
3 steps to your smart transport management	To register, please enter your data in the form I am a DAKO sales partner Name of the company	
Company data Account & contact Account information	Company address Country Please choose	
	Street, House number Additional information	
You need help? You can contact our sales team Monday to Friday from 8:00 to 17:00 o'clock	different billing address Email address company	Email address for your contract documents
DAKO GmbH Brüsseler Str. 22, 07747 Jena Phone +49 3641 22778 596 Email nkv.jena@dako.de		Next

TachoWeb Registration

After registering, you should receive two emails from us. These will both be from ticket@dako.de.

Your first email will contain:

- > The account name you made
- Link to set your password >

Your second email will contain:

- > Current price lists
- Framework contract Σ
- > Privacy policy
- > Privacy policy
- > DAKO GmbH Terms and conditions

If you did not provide a SEPA direct debit mandate when registering, we ask that you send a filled and signed version to rechnungswesen.jena@dako.de.

You can now log into TachoWeb with your account name and start using the system.

TachoWeb Guide 3

Login

You're just one login away from TachoWeb

Login		
	(i) Hint	
Account name	YOUR ACCOUNT NAME	
Username		
Password	YOUR PASSWORD	
Stay signed in	Username Password YOUR PASSWORD Stay signed in Note	
Sign in Fo	rgot password	Note For newly registered accounts, the username field is left blank.

TachoWeb Login

After successfully registering your company, you can set an account name and password. Please enter this information in the relevant fields to log in.

Tip:

If you want to save your login information to your browser, simply click the Remember me box.

Welcome to TachoWeb

Importing your fleet data

In order to access our range of analysis features, your first step is to transfer your fleet data to our system. With TachoWeb, this couldn't be easier.

There are two possible ways to do this:

- > Importing existing data sets
- > Manually uploading vehicle and employee information

Importing existing datasets

How do I import existing data sets?

1. Navigation: Management / Backup / Upload data

nachoWeb =			YOUR ACCOUNT NAME	<mark>∨</mark> ⊟ ‡ @ ¤ A X
Search for 🔎	Management / Backu	o / Upload data		
Menu Image: Home Image: MANAGEMENT Image: MANAGEMENT Image: DEADLINES Image: DEADLINES	Overview Master data Expenses Documents Minimum wage check Attestation of activities Invoices Backup Download data Send data Upload data Archive history	State File name No records	Size File name assign	ed on server Response me

Datasets: Add file

- 2. Please click on Add file and select the location of the data sets on your computer. In the destination folder, you can select single as well as multiple datasets (e.g., *ddd/*dlc) and integrate them into the backup by clicking **Open**.
- 3. When all datasets are ready to upload, please click on Upload files to start the data transfer.
- 4. By uploading these files, drivers and vehicles are entered directly into the master data.

Tip:

This step can be repeated multiple times in case your datasets are stored on different devices.

Overview	~	State	File name	Size	File name assigned on server	Response m
laster data	~	<u>ٹ</u> ش	C_20200123_1155_P_Sulski_DF000205923790_DDD	26635		
xpenses	~					
ocuments	~	Add file	File upload			
linimum wage che	eck					
ttestation of activi	ities					
ivoices						
ackup	~					

Datasets: Upload file

How do I know if my datasets have been transferred?

- Navigation: Management / Backup / Archive history
 In the archive history you can find a total overview of all uploaded datasets in TachoWeb
- 3. This includes datasets from:
 - > our telematics
 - > the TachoStation
 - > the interfaces

As well as all manually uploaded data.

verview	~	Contai	ner file				Y 🗖 🛱 🔡 🗗
aster data	~	Date: fro.	m 14/06/2023 to 14/07/2023				
penses	~		0	A.	P -1-	Ohata	Hint
ocuments	~	1	Container file C_Kottan_Max_2023-07-13_14-59-00.DLC	îĻ	Date 11	Data successfully archived.	Hint
inimum wage check		2	C_von Hofmeister_Sigi_2023-07-13_13-56-00.DLC		14/07/2023 08:01	Data successfully archived.	
testation of activities		3	C_V0IFH0IFHeister_sigt_2023-07-13_13-30-00.DLC		14/07/2023 07:31	Data successfully archived.	
voices		4	C_Willers_Günther_2023-07-13_14-10-00.DLC		14/07/2023 07:31	Data successfully archived.	
ckup	~	4	C_Teuffel_Toni_2023-07-12_20-05-00.DLC		13/07/2023 16:01	Data successfully archived.	
		6	C_redite_10iii_2023-07-12_20-05-00.DLC		12/07/2023 08:02	Data successfully archived.	
	<u></u> 2\	7	C_von Hofmeister_Sigi_2023-07-11_13-03-00.DLC		12/07/2023 08:02	Data successfully archived.	
		8	C_V0IFH0IHeistel_sigl_2023-07-11_14-42-00.DLC		12/07/2023 07:32	Data successfully archived.	
	_		C_Willers_Günther.2023-07-11_14-42-00.DLC		12/07/2023 06:02	Data successfully archived.	
chive history		9			12/07/2023 06:02	Data successfully archived.	
	-	10	C_Meersdonk_Franz_2023-07-11_05-24-00.DLC				
		11	C_Teuffel_Toni_2023-07-10_20-17-00.DLC		11/07/2023 16:01	Data successfully archived.	
		12	C_Kottan_Max_2023-07-10_15-49-00.DLC		11/07/2023 08:02	Data successfully archived.	
		13	C_von Hofmeister_Sigi_2023-07-10_13-35-00.DLC		11/07/2023 08:02	Data successfully archived.	
		14	C_Müllerschön_Ulli_2023-07-10_15-10-00.DLC		11/07/2023 07:32	Data successfully archived.	
		15	C_Willers_Günther_2023-07-10_14-20-00.DLC		11/07/2023 06:02	Data successfully archived.	
		16	M_Meersdonk_Franz_2023-06-23_00-01-00.CLC		10/07/2023 21:23	Data successfully archived.	

Archive history

Manually entering data

How do I add a new vehicle?

- 1. Navigation: Management / Master data / Vehicles ---> Create
- Please fill the mandatory fields and click on Save when you are done. The following fields must be filled: Licence plate, Vehicle identification number (VIN), Country (this will be pre-filled)

inagement / maoter	data / Vehicles		(i) Hint (1
rerview 🗸	Overview		
aster data 🛛 🔺	0		
	VEHICLE	ТҮРЕ	TECHNICAL SPECIFICATIONS
	* Licence plate		Permitted gross weight in
	Alias	Vehicle type Manufacturer	kg Number of axles
nicles	* Vehicle identification	Manufacturer / model	Emission class
	number	code Dimensions in mm (I x w x	Fine particle sticker
	EC vehicle class Please choose	h) Type of construction	Retarder
	Date of first registration	Colour	Auxiliary drive
	Warranty deadline		
enses 🗸 🗸	Country Germany 🗸		
cuments 🗸	(Un-)loading aid requirement		
imum wage check	ACCESSORIES	USAGE	READOUT DETAILS
estation of activities	Tachograph	Type of application	Last check
bices	Version	(near/remote/allocator) Assign available trailer No trailer	Last download date
kup 🗸	Extras	Current mileage	Signed in with company
	Toll device - device	Annual mileage	card
	number Initial test date	Annual Milleage	
	Serialnumber Telematic-		
	Navigation device map		
	material Navigation device		
	firmware Navigation device serial		
	number		
	Navigation device type		
	CONTACT	COMMENTS	KEYWORDS
	Mobile number for notifications	New comment	
	E-mail for notifications		Add
		Date Comment No records	
		INDIGUNUS	
	Save Back		

Add new vehicle

Tip:

Give your vehicle a keyword or name. This allows a grouped overview of your vehicles when tracking/tracing.

How do I add new employees?

- 1. Navigation: Management / Master data / Employees ----> Create
- 2. Please fill the mandatory fields and click Save when you are done.
- Mandatory fields: Name, First name, Date of Birth and Country
- 3. For employees with a driver card, please fill the fields 'Driver card number' and 'Driver card valid until'!

Management / Master	data / Employees		
Overview 🗸	Overview		
Master data			
Company Employees	1		
	EMPLOYEE	DRIVER DETAILS	CONTACT
Vehicle templates Trailers Swap container Company cards Expenses • Documents • Minimum wage check Attestation of activities Invoices Backup •	Name	Driver card number Driver card - valid until Last download date Last check Not set Country Request remote download DETAILS OF EMPLOYMENT Staff number Remuneration in EUR Hourly Cost centre Inception of contract Expiration of contract Dem-ended Mozation of administrative costs in 917	Mobile number for notifications Landline number Emergency number Email for notifications E-Mail private Ocosts Social insurance contribution (in %) nitmes that are subject to supplementary night-time bonus (in %) Other costs (training) in EUR per month Bonuses in EUR per year 187.5
	OPERATING DETAILS Replacement rate 110.00 Performance factor Ability to assist while (un)load process LANGUAGE	EUR per year Employment Please choose OPERATING PERIODS Operating hours per day 07:00 Operating days per year 228.6000 Operating months per year 12:0000 COMMENTS New comment	OPERATING PERIODS DURING THE DAY Day From Duration Please choose
	Translation language in the Communication center	Date Comment No records	

Add new employee

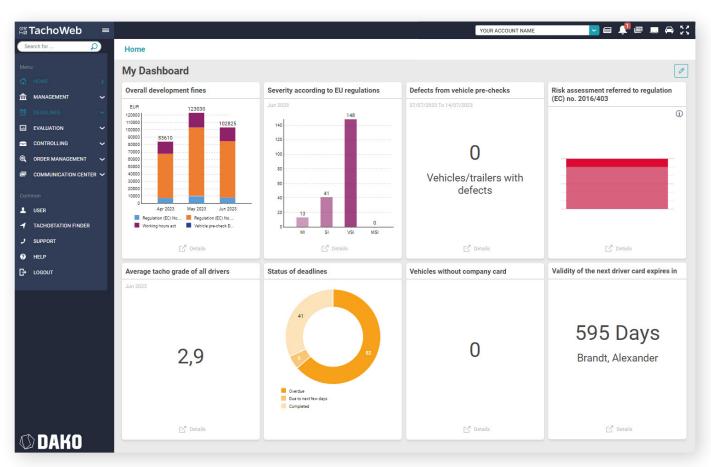
Tip:

If you enter the staff number, this will be displayed and used in the employee instruction form. The Inception of contract in the employment details section can then be retrieved and used when creating a statement of employment.

Your TachoWeb Homepage

Homepage overview

The following pages offer a brief insight into the homepage and its most important features.



TachoWeb Dashboard / Home

After importing/uploading your data, you will get an overview of various key figures in your fleet displayed on the homepage. This overview - the so-called dashboard - can be customised to your personal preference. Read more about this on page 11.

Hinweis: There is a wider range of features available in our Live and Telematics plans. These include more menu options, a notification bar, and widgets.

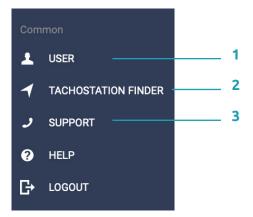


The notifications bar serves as quick access to features like downloads, unread messages, news, and current information about TachoWeb and DAKO. Full screen mode minimises the menu bar on the left-hand side.

You can switch between different accounts using the cursor (e.g., in the case of multiple offices).

Full screen mode Unread messages (Communication centre) System messages (e.g., available downloads, live reports etc.) New at TachoWeb and DAKO Switch between accounts

General Features



The general features allow you to configure settings for your account and help you work with TachoWeb.

Name	YOUR ACCOUNT NAME	
E-mail	ticket@dako.de	
Select language	English	~
	Change password	

1 Change your password or the language of the TachoWeb user interface here.

DE 🗘 JENA	07646 🗘	SEARCH RADIUS MIN. 5 KM	1 •	SEARCH	
				TachoStation(s) found! 5
Here you can find the desired service eve	n faster.				•
 Headquarter (1) Training (1) Distribution (1) 	 Service Point (read out driver cards only) installation DAKO-Telematik (1) Smart Tacho Ready (5) 		Point (read out driver cards and icence check (5)	tachographs) (5)	
Firmname		Service	Opening hours	Distance approx.	
DEKRA Automobil GmbH Niederlassung Jen	a	 I = 6 	• open until 17:00	3.22 km	•
DAKO GmbH		<>>>B	 closed since 16:00 	3.31 km	•
ABZ Nutzfahrzeuge GmbH (Einbaupartner - I	DAKO Telematik)	◈⊁∎∂	• open until 17:00	5.01 km	•
Autohaus Fischer GmbH		« I i é	• open until 19:00	7.27 km	•
K&B Verkehrs-Bildungs-GmbH		<7 II 🗟	open until 17:00	7.41 km	-

2 The TachoStation finder enables you to search for and locate other TachoStations in your area. You can also readout your tachograph and driver card data at the TachoStation – for free at over 450 public locations across Germany.

🤳 Support		×
For customer support pl Friday from 8:00 to 17:30	ease dial +49 3641 22778 500 fro) o'clock.	om Monday to
Contact Us		
Company		
User		
Your message		
E-mail		
Telephone number		
Send Can	cel	

3 Contact us for any support questions.

Customising your dashboard

1. Click on the pencil in the upper right corner to enter Configuration Mode.

Moving the feature window (Widget)

- 2. Move the mouse to the corresponding widget.
- 3. Click and hold the left mouse button and drag the widget to its desired position.
- 4. Click the Hide button to remove the widget.

Adding a feature window (Widget)

- 5. Click Add widget on an empty space on the dashboard.
- 6. Select the widget you want to display from this list.
- 7. Confirm by clicking Apply.
- 8. Save your new widget with Save view.

☐ ⁷ Details	ny car	rd	Overall developme	ent fines	Status of deadlines	
	Ri	Add widget 8 of 8 widgets :	selected			×
28	N	Management				_
24		Number of em Functionalities		Average age of the fleet Vehicles without company or	ard Percentage of read out vehicles	
	L	Registered at meineFahrerka	(
¹⁶ ¹⁴ To move, drag the widget ¹² to the desired position	es	Deadlines		_		
10		Status of dead		Next read out due Expired deadlines of trailers	Number of overdue readouts Expired deadlines of vehicles	
6 <u>New Hide</u>		0.9 Validity of the expires in	next driver card	0.9 Next warranty expires in	0.9 Next read out due	
2		Evaluation				
Standard Capable of Telematics unit remote		Overall develop	pment fines	Number of violations	Severity according to EU regulations	
C ⁷ Details	of	Apply Ci	ose			
1						

Move widgets

Add widgets

Note

The contents of the widgets are tariff related. Some features only contain data relevant to the Live or Telematics plans.

Other important features

How do I monitor my deadlines?

Navigation: Deadlines / Employees or vehicles

Under the menu heading Deadlines, you will find your employee and vehicle schedules. This information is based on the uploaded datasets, or the manually saved information in the master data.

tions	All deadlines				Alcohol test (Alcohol test (1/1) BK/FQG module 4 corridors of driver (0/1) Expiration key number 95 (0/1) General personnel conversation (1/1) Read out for driver end (7/13)				training (0/1)		BK/FGG module 2 social provisions (0/1) F BK/FGG module 6 safe and professional on the way (0/1) F Fahrerqualificierunganachweis (Sb) (0/1) Limitation class DE (0/1) Verification of driving licence (15/15) E				
ion	BK/FQQ module 3 safe driving technique (0/1) Expiration driver's licence (1/14) First ald course (1/1) Profung TechoStation (1/2)															
				Expiration key	(1/15)											
					Vorsorgeuntersuchung (2/2)											
		etion: 0 from	21 elemer	nts 💙 Surname	Q											
		State ᡝ		Deadline 1	Surname 1	First name 🗅	Date	Interval 1	Maturity 1	Internal number 🗇	Driver's licence number	1↓ Category 1	Driver card number 1	Notificati		
	30	•	~	Prüfung TachoStation	Olde	Tobias		2 Weeks	08/11/2022 [since 248 days]	KA1004	DAKA400000000000000000	00 Common	DF000DAKOKA20200	\bowtie		
	31	•	~	Verification of driving licence	Bergner	Stefan	01/03/2023	5 Days	06/03/2023 [since 130 days]	KA1001	DAKA100000000000000000	00 Driver's licence	DF00019510151000			
	32	•	~	Vorsorgeuntersuchung	Bergner	Stefan	22/08/2022	7 Days	29/08/2022 [since 319 days]	KA1001	DAKA100000000000000000	00 Medical checkup	DF00019510151000			
	33	•		Read out for driver card	von Hofmeister	Sigi	13/07/2023	5 Days	18/07/2023 [still 4 days]	KAM04	DAKAM033000000000	00 Backup	DF000DAKOKAMOCK4	\bowtie		
	34	•		Read out for driver card	Kottan	Max	13/07/2023	5 Days	18/07/2023 [still 4 days]	KAM05	DAKAM055500000000	000 Backup	DF000DAKOKAMOCK5	\bowtie		
	35	•		Read out for driver card	Willers	Günther	13/07/2023	5 Days	18/07/2023 [still 4 days]	KAM06	DAKAM066600000000	000 Backup	DF000DAKOKAMOCK6	\bowtie		
		•		Read out for driver card	Teuffel	Toni	12/07/2023	5 Days	17/07/2023 [still 3 days]	KAM02	DAKAM022200000000	000 Backup	DF000DAKOKAMOCK2	\bowtie		
	36					Franz	11/07/2023	5 Days	16/07/2023 [still 2 days]	KAM07	DAKAM077700000000	000 Backup	DF000DAKOKAMOCK7	\bowtie		
l	36 37	•		Read out for driver card	Meersdonk											
				Read out for driver card Read out for driver card	Meersdonk Müllerschön	Ulli	13/07/2023	5 Days	18/07/2023 [still 4 days]	KAM03	DAKAM044400000000	000 Backup	DF000DAKOKAMOCK3	\bowtie		
	37	•				Ulli Stefan	13/07/2023	5 Days 1825	18/07/2023 [still 4 days] 28/02/2035 [still 4247 days]	KAM03 KA1001	DAKAM044400000000		DF000DAKOKAMOCK3 DF00019510151000			
	37 38	•	~	Read out for driver card	Müllerschön		13/07/2023 01/02/2021					00 Driver's licence				
	37 38 39	•	~	Read out for driver card Expiration driver's licence	Müllerschön Bergner	Stefan		1825	28/02/2035 [still 4247 days]	KA1001	DAKA10000000000000000	00 Driver's licence 00 Driver's licence	DF00019510151000			
	37 38 39 40	•	 	Read out for driver card Expiration driver's licence Expiration key number 95	Müllerschön Bergner Rahtjen	Stefan Alexander		1825 5 Years	28/02/2035 [still 4247 days] 01/02/2026 [still 933 days]	KA1001 KA1005	DAKA1000000000000000	00 Driver's licence 00 Driver's licence 00 Driver's licence	DF00019510151000 DF000DAKOKA10000			

Schedule selection in the Employees tab

The following schedules are automatically created for you:

)

Employee – readout date and expiry of the driver card Vehicle – readout date and next inspection date for the tachograph/control device according to the Regulation of > Vehicles for Road Transport (StVZO §57B (Tacho §57B))

Note

The red numbers in brackets under the corresponding schedule (in the list above) show you the number of overdue deadlines, as well as total numbers: [name of schedule] (overdue deadlines, total number of deadlines)

Likewise, the dates in the table are colour-coded in the 'Status' column

- Bed = overdue >
- Yellow = due soon >
- Green = not due soon >

Tipp:

Manually performed driving licence checks can also be stored in the TachoWeb. To do this, click on the tick in the driving licence check tab and enter the date of your inspection.

This can be done even faster when using DAKO RFID-Tags together with the DAKO TachoStation.

How do I evaluate infringements?

Navigation: Evaluation / Employees / Social infringements

All evaluation periods in TachoWeb are limited to one month by default. Click on Evaluation period: from 14/06/2023 to 14/07/2023 to adjust this.

Start the evaluation by selecting the employees in the overview. Then click on **Show details**

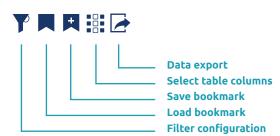
Reports Employees	× ^	basis:			e e	tes Regulation (EC) f												
		Su	name		Q												T R I	1 🕺 🖸
		Evalu	ation perio	d: from 14	/06/2023 to 14/07	/2023 Active: Ye	s 🛞											
					Surname	1. First name 1.	Driving time 1	Regulation (EC)	No. 561/2006						Violations due to possible	e incorrect operation of the tachog	raph (Regulation (EC) 561/2006)	Regulation (E
								Fine Company 1	Employee 🛝	Number of tuinfringements	Infring MI 1	ement o	classificat	tion MSI 14	Fine Company	1 Employee	Number of 11	Fine Company
Working time analysis Social infringements	2 	1		()	Bergner	Stefan		0.00 EUR	0.00 EUR	0	0	0	0	0	0.00 EUR	0.00 EUR	0	0.00 EUR
	_	2		•	Brandt	Alexander		0.00 EUR	0.00 EUR	0	0	0	0	0	0.00 EUR	0.00 EUR	0	0.00 EUR
	~	3		()	Hoffmann	Felix		0.00 EUR	0.00 EUR	0	0	0	0	0	0.00 EUR	0.00 EUR	0	0.00 EUR
eo statistics	~	4		1	Kolb	Tobias		0.00 EUR	0.00 EUR	0	0	0	0	0	0.00 EUR	0.00 EUR	0	0.00 EUR
		5		1	Kottan	Max	136h 17m	1,530.00 EUR	510.00 EUR	8	3	2	3	0	450.00 EUR	150.00 EUR	31	14,250.00 EU
		6		1	Meersdonk	Franz	147h 01m	900.00 EUR	300.00 EUR	10	2	8	0	0	0.00 EUR	0.00 EUR	0	11,250.00 EU
		7		•	Mittermann	Sylvia		0.00 EUR	0.00 EUR	0	0	0	0	0	0.00 EUR	0.00 EUR	0	0.00 EUR
		8		•	Müllerschön	Ulli	108h 32m	3,510.00 EUR	1,170.00 EUR	19	0	17	2	0	540.00 EUR	180.00 EUR	3	14,250.00 EU
		9		()	Olde	Tobias		0.00 EUR	0.00 EUR	0	0	0	0	0	0.00 EUR	0.00 EUR	0	0.00 EUR

Infringements overview

If there are data records for the selected period, you will see the potential infringements in the next window. You can create and edit notes and change the status of the infringement.

Reports	basis:		-	Ilation (EC) No. 561/2006 Working hours act Tachograph - Reg riving interruption Country input tolerance 5 minutes Valid if, at				0					
	Emp	loyees D	Vehicles	Q									T 2
	Evalua	tion period: from 14/06/2023 t	to 14/07/2023										
		Period from - to	Vehicle	Description	Infringement type	TARGET	ACTUAL	Difference	Severity	Fine Company	Employee	Notes	
		Kottan, Max - Tacho gra	ade 1.4 (52 viola	ations during 136h 17m driving time)								De	
		D 12/06/2023 17:03 14/06/2023 07:04	J KA 805	Manual entry missing	⊡	38h 01m	00h 00m	38h 01m	VSI	750.00 EUR	250.00 EUR	Dr	
Vehicles 🗸 🗸		D 14/06/2023 07:04 14/06/2023 16:59	J KA 805	Possible missing vehicle pre-check	*	00h 10m	00h 00m	00h 10m				De	
Geo statistics 🗸 🗸			J KA 805	Manual entry missing	E	15h 01m	00h 00m	15h 01m	VSI	750.00 EUR	250.00 EUR	De	
		D 15/06/2023 08:00 15/06/2023 17:01	J KA 805	Possible missing vehicle pre-check	*	00h 10m	00h 00m	00h 10m				De	
			J KA 805	Manual entry missing	⊟	14h 59m	00h 00m	14h 59m	VSI	750.00 EUR	250.00 EUR	De	
		D 16/06/2023 08:00 16/06/2023 17:04	J KA 805	Possible missing vehicle pre-check	*	00h 10m	00h 00m	00h 10m				De	
		16/06/2023 11:55 16/06/2023 17:04	J KA 805	Driving time exceeded without valid break	O	04h 30m	04h 41m	00h 11m	МІ	90.00 EUR	30.00 EUR	De	
		16/06/2023 17:04 19/06/2023 08:00	J KA 805	Manual entry missing	E	62h 56m	00h 00m	62h 56m	VSI	750.00 EUR	250.00 EUR	De	
	0	19/06/2023 08:00 19/06/2023 17:03	J KA 805	Possible missing vehicle pre-check	*	00h 10m	00h 00m	00h 10m				R	

Infringement details



Tip:

Using our data export, you can automatically generate and print out driver guidance notes.

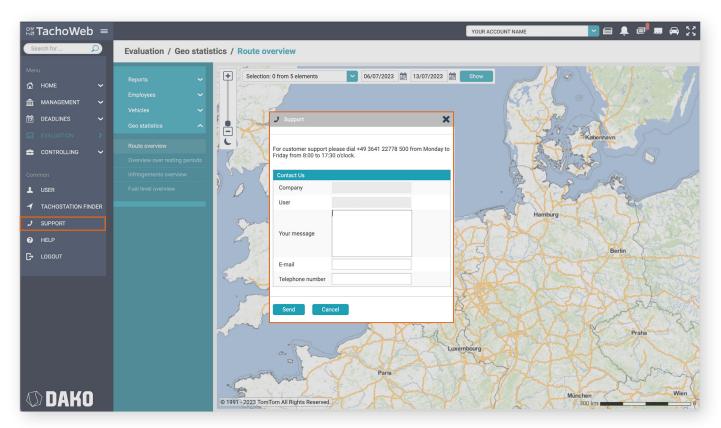
These tables are fully customisable.

TachoWeb Guide 13

We hope our guide will help in supporting your start with TachoWeb

Need any further assistance?

Please use our Help feature or contact us using the **Support** button. Of course, you can also call us: +49 3641 22778 700



Support and contact window

Did you know...

- ... that with Tachoweb you can keep an eye on your drivers' driving times, including their remaining working hours, in real time?
- ... that you can keep track of your vehicles at all times using the tracking feature?
- ... that you can also plan routes directly in TachoWeb and send them to your drivers' navigation devices?
- ... that our DAKO drive app supports your drivers during deliveries?

Find out about other features and plans from our customer service team, or directly from your personal contact person! *

*Find an overview of the TachoWeb packages and other DAKO products here: shop.dako.de/en/

Customer service and contact

C	Telephone:	+49 3641 22778 700
	Business hours:	Monday to Friday 07:30am until 05:30pm
	Email:	ticket@dako.de

DAKO TachoWeb

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TachoWeb Guide 15

